

September 10, 2008

Via Electronic Filing

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Ex Parte Notice, CG Docket No. 03-123, WC Docket No. 05-196

Dear Ms. Dortch:

In its reply comments filed in the above-referenced dockets on August 25, 2008,¹ Sorenson Communications, Inc. ("Sorenson") discussed NENA's recommendation that the Commission "require TRS providers to have dedicated 9-1-1 emergency trained and qualified interpreters to process emergency calls."² Sorenson initially misread NENA's position, and now files this *ex parte* to clarify that Sorenson agrees with NENA that specialized training for interpreters handling 9-1-1 calls is critical to ensuring that users of VRS have access to emergency services.

Sorenson previously expressed concern that a group of interpreters that *only* handle 9-1-1 calls would not serve the public interest.³ After further communications with NENA, Sorenson now understands that NENA has not proposed such an approach. Sorenson agrees with NENA's recommendation that at least some of each provider's video interpreters receive specialized training regarding the handling of 9-1-1 calls, beyond the training that most interpreters typically receive. In fact, Sorenson chooses to provide additional 9-1-1 training to all of its interpreters.

¹ Reply Comments of Sorenson Communications, Inc., CG Docket No. 03-123, WC Docket No. 05-196 (Aug. 25, 2008) ("Sorenson Reply Comments").

² Replaced Comments of NENA at 8, CG Docket No. 03-123, WC Docket No. 05-196 (Aug. 11, 2008).

³ Sorenson Reply Comments at 3-5.

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Pursuant to the Commission's rules, this letter is being submitted for inclusion in the public record of the above-referenced proceeding.

Sincerely,

/s/ Michael D. Maddix
Michael D. Maddix
Regulatory Affairs Manager
Sorenson Communications, Inc.